

## **Problem Solving – Part Two**

Dear \_\_\_\_\_,

I have a problem that affects all of the Family Teachers in the home and the girls. Often times when a girl will go to one of the Family Teachers with a question and doesn't get the answer they want, they go to a different one, and sometimes get a different answer. This causes a lot of contention between the Family Teachers and the other girls in the home. There are constant arguments about fairness, rationales, support etc. This problem is jeopardizing our work relationship and our relationships with the other youth. Can you help me find a fair and effective solution to this problem?